The communication tools and practices you will learn will increase your effectiveness with animals’ owners and with the staff with whom you’ll work.

This is a primarily online course that meets for one evening and two full days, in-person and has weekly web and phone-based work. Students are expected to be online and connected with the class on a scheduled basis every week of the term, unless instructor has been notified of special circumstances. Please go online to https://onestop.umn.edu/ for more information.

This course will explore the basic tenets of 4 Pillars of Health Coaching model — self-awareness, mindful presence, authentic communication, and safe/sacred space. Students will learn to identify/benchmark stages/patterns of change, respectfully collaborate with interdisciplinary health care providers and facilitate clients’ ability to achieve sustainable lifestyle changes. Consistent, nonjudgmental application of a holistic perspective of optimal health and wellbeing in patient encounters will be discussed and demonstrated. Students will have the opportunity to see demonstrated and to practice applying tools and practices from motivational interviewing, appreciative inquiry, non-violent communication, etc.